

MyCloud Desktop



About the Service

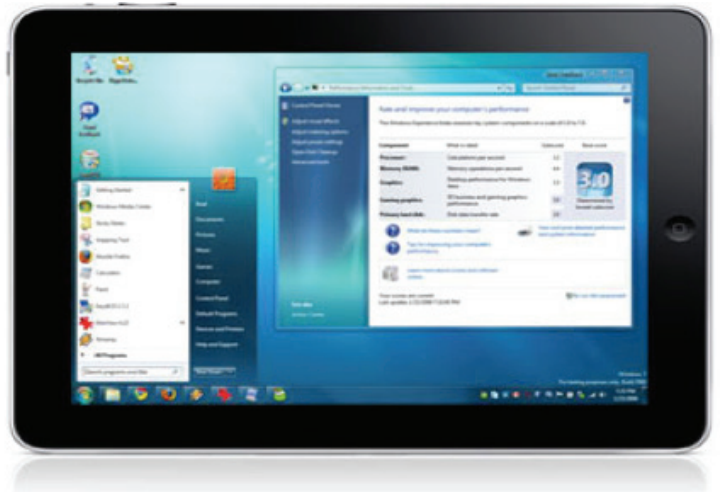
This brings countless benefits, including...

- ✓ On demand scale up / scale down of capacity as required
- ✓ Removes the need for IT infrastructure refresh cycles (typically every 3 years)
- ✓ Quick and easy work from home and on-the-go via iPad's and laptops
- ✓ Automatic daily backups of all your cloud stored data and desktop
- ✓ Very low capital expenditure (CAPEX) investment required
- ✓ Less equipment on-site, reducing the risk of failures and power usage
- ✓ Significantly lower cost per seat than traditional models
- ✓ Worry-free, externally, professionally managed infrastructure
- ✓ Disaster recovery benefits (log in from remote site / home in the event of disaster)



Included as standard (Pilot edition):

- ✓ A ready-to-use cloud desktop for each user
- ✓ A full suite of business applications, available through the App Library
- ✓ Management features
 - Managed antivirus software, automatically updates every 3 hours
 - Software updates including Windows and Microsoft Office updates
 - 24x7 service availability monitoring



Got any Questions?

 **1300 769 643**

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Service Features and Pricing

Features	Included
Work from home / iPad	✓
Office 365 Business Premium Edition	✓
MyCloud Connector for Windows	✓
iPad, iPhone and Android mobile device support	✓
MyCloud Desktop Connector	Optional
Inclusions	Included
Desktop Storage	20GB
Management	Included
“Snapshot” backups	Daily
Windows updates	Daily
Antivirus updates	3 hours
Service availability monitoring	24 x 7
Recommended Options	
Private IP ADSL2+ Connection (Recommended for up to 6 users)	
Private IP EFM, Ethernet, Fiber Connection (recommended for 7+ users)	
On-disk data upload processing	

Cloud infrastructure layer maintenance support is included with all cloud hosted offerings. Basic operating system updates and management are included at the sole discretion of Your Local Telecom, labour, management and updates relating to 3rd party changes affecting their operation is not included. Support for all software, general support, onsite equipment support and operating system changes, requests or faults are available at our standard support rates applicable to the type of support provided.

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