

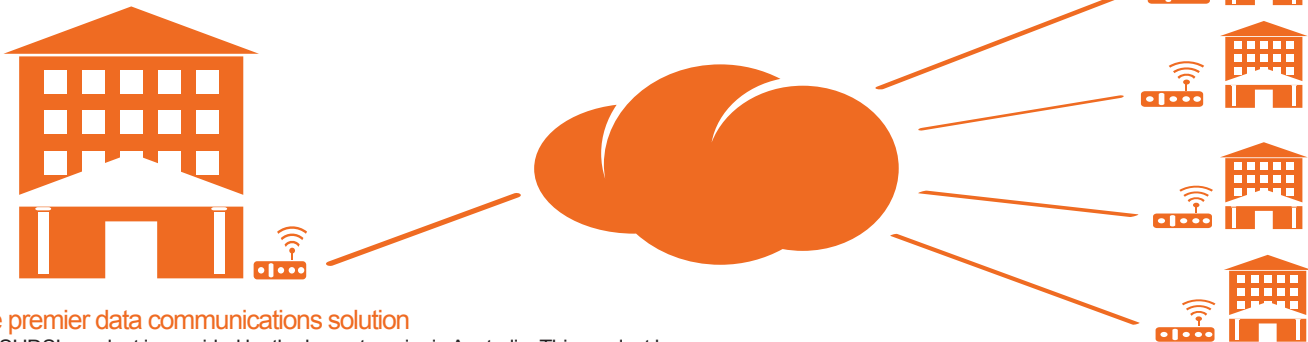
# SHDSL Private WAN



**Special Offer**  
**FREE Installation\***  
 \*Terms and conditions apply

## Premium Data Network Solution for Mission Critical Traffic

- ✓ Business Grade Service Level Agreement with Uptime Guarantee of 99.95%
- ✓ Guaranteed bandwidth options for business
- ✓ Superior solution for customers with multiple office locations sharing business critical data
- ✓ Powered by the most advanced enterprise grade network in Australia
- ✓ Symmetrical upload and download to support business use
- ✓ Customer reporting on bandwidth and usage patterns
- ✓ Static IP Address for Networking
- ✓ 24 x 7 Technical Support with Experienced Engineers



### The premier data communications solution

Our SHDSL product is provided by the largest carrier in Australia. This product has been built specifically for companies that use networks to share business critical resources between locations. With a Service Level Agreement on uptime, targets for jitter, latency and packet loss you can be confident you are purchasing the best available solution for your business' network.

### Reliability and support

The underlying network is separate from consumer networks. This network has been built using best-of-breed technology with a highly redundant national Ethernet backbone. If network issues occur these can be dealt with swiftly by our expert engineers and support provided to your business 24 x 7.

### Guaranteed bandwidth

Many providers do not offer Service Level Agreements around bandwidth; but we do. We also realize that for mission critical programs across a network have stable and consistent bandwidth is important. We will be happy to assist you in scoping bandwidth options for your network needs.

### Choose Your Plan

Speed	Plan	Installation Fee	Monthly Fee
<b>1MB/ 1MB</b>	Lite - Unlimited Internal	\$660.00	\$359.00
	Standard - Unlimited Internal	\$660.00	\$399.00
<b>2MB/ 2MB</b>	Lite - Unlimited Internal	\$660.00	\$459.00
	Standard - Unlimited Internal	\$660.00	\$519.00
<b>4MB/ 4MB</b>	Lite - Unlimited Internal	\$1,320.00	\$589.00
	Standard - Unlimited Internal	\$1,320.00	\$769.00
<b>10MB/ 10MB</b>	Lite - Unlimited Internal	\$2,035.00	\$959.00
	Standard - Unlimited Internal	\$2,035.00	\$1,099.00

\* Free installation offer expires 31st December 2012

### Got any Questions?

**1300 769 643**

**sales@yourlocaltelecom.com**

**www.yourlocaltelecom.com**

**YLT** Your Local Telecom

# Why Choose Us?



We supply the best networks, backed up with our unbeatable personalised service, delivered without any contracts while supporting your local community.

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## One Bill

We're a full service telecommunications provider meaning we can provide all your communications on one single bill. So that's one simple payment per month and one company to deal with. Just makes life simple.



## Direct Contact

When you're with us you'll have our direct contact details so if you've got a question you know who to come to. It's the kind of personal service the big telcos just can't offer. Their loss, your gain.



## No Minimum Term Contracts

We back our level of service with our no minimum term contract guarantee. This gives you the flexibility to change between different plans and services at any time without any fees as well as giving you the comfort that you can switch service providers at any time without early termination fees.



## A Communications Partner

We believe in being a valued partner to our clients by offering honest and straightforward advice. We don't make the sale and run, we're here to stay, and we're here to do whatever we need to keep you happy.



## Supporting your Local Community

Support a local community organisation of your choice by taking advantage of our unique community program whereby we will donate 2% of your total spend to the club or organisation of your choice. We already sponsor many sporting clubs through our community program and are always looking to sponsor many more!

## Things You Should Know

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1. All prices quoted are inclusive of GST. 2. SHDSL Speeds are theoretical maximum speeds based on Telstra tests. Actual speeds may be less due to a number of factors including network configuration, line quality & length, exchange type, customer premises interference, traffic, hardware and software. 3. This product does not come with internet access however all traffic between SHDSL WAN sites is unlimited. A separate connection is required for internet access. 4. Static IP address provided. 5. Network Uptime guarantee of 99.9%. Rebate calculated as 1 day of service access fee credited for each hour of network downtime over and above the guaranteed level. Network downtime does not include faults in the underlying service from the exchange to the customer premises or any faults in the customers own network. Rebate must be claimed using our Standard Rebate Application Form within 3 months. Rebate will be applied as a credit against your bill. Maximum rebate available is the minimum monthly charge for the service. 6. Acceptable Usage Policy Applies. 7. Pricing quoted is for services in a zone 1 exchange area. If service falls under a zone 2 or zone 3 location pricing is available on request. 8. Free Installation offer expires 31st December 2012.

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