

SHDSL Business Broadband



Business Grade Broadband with the Same Upload and Download Speeds

- ✓ Best Broadband for Hosted Voice
- ✓ Perfect for Video Conferencing
- ✓ Ideal for online applications such as CRM
- ✓ Uptime guarantee of 99.95% with Service Level Agreements, Restoration Targets and Rebates
- ✓ Static IP Address for networking
- ✓ Guaranteed bandwidth optional
- ✓ Australian based technical support



Mission critical business broadband

When it just has to work, fast, both upload and download SHDSL is the broadband connection of choice. If your business uses online applications when saving and retrieving data, time is critical. You need a data connection that delivers. Simply put, if your business needs to be online, no ifs, no buts, then our SHDSL Broadband is for you

Plan Options

Speed	Plan	Installation Fee	Monthly
1MB / 1MB	SHDSL Lite	\$660.00	\$419.00
	SHDSL Standard	\$660.00	\$439.00
2MB / 2MB	SHDSL Lite	\$660.00	\$499.00
	SHDSL Standard	\$660.00	\$569.00
4MB / 4MB	SHDSL Lite	\$1,320.00	\$649.00
	SHDSL Standard	\$1,320.00	\$999.00
10MB / 10MB	SHDSL Lite	\$2,035.00	\$999.00
	SHDSL Standard	\$2,035.00	\$1,499.00

All prices quoted above Inc GST. * Free installation offer expires 31st December 2012

Got any Questions?

 **1300 769 643**

 **sales@yourlocaltelecom.com**

 **www.yourlocaltelecom.com**

 **Your Local Telecom**

Why Choose Us?



We supply the best networks, backed up with our unbeatable personalised service, delivered without any contracts while supporting your local community.



One Bill

We're a full service telecommunications provider meaning we can provide all your communications on one single bill. So that's one simple payment per month and one company to deal with. Just makes life simple.



Direct Contact

When you're with us you'll have our direct contact details so if you've got a question you know who to come to. It's the kind of personal service the big telcos just can't offer. Their loss, your gain.



No Minimum Term Contracts

We back our level of service with our no minimum term contract guarantee. This gives you the flexibility to change between different plans and services at any time without any fees as well as giving you the comfort that you can switch service providers at any time without early termination fees.



A Communications Partner

We believe in being a valued partner to our clients by offering honest and straightforward advice. We don't make the sale and run, we're here to stay, and we're here to do whatever we need to keep you happy.



Supporting your Local Community

Support a local community organisation of your choice by taking advantage of our unique community program whereby we will donate 2% of your total spend to the club or organisation of your choice. We already sponsor many sporting clubs through our community program and are always looking to sponsor many more!

Things You Should Know

1. All prices quoted are inclusive of GST. 2. SHDSL Speeds are theoretical maximum speeds based on Telstra tests. Actual speeds may be less due to a number of factors including network configuration, line quality & length, exchange type, customer premises interference, traffic, hardware and software. 3. Unlimited usage will not attract any excess fees. 4. Static IP address provided. 5. Network Uptime guarantee of 99.95%. Rebate calculated as 1 day of service access fee credited for each hour of network downtime over and above the guaranteed level. Network downtime does not include faults in the underlying service from the exchange to the customer premises or any faults in the customers own network. Rebate must be claimed using our Standard Rebate Application Form within 3 months. Rebate will be applied as a credit against your bill. Maximum rebate available is the minimum monthly charge for the service. 6. Acceptable Usage Policy Applies. 7. Pricing quoted is for services in zone 1 or zone 2 exchange areas. If service falls under a zone 3 location, pricing is available on request. 8. Free installation offer expires 31st December 2012

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