

Business Inbound



A Permanent Contact Number for all your Inbound Calls, Wherever, Whenever

- ✓ One number Australia wide
- ✓ Route calls according to where they come from
- ✓ Route calls according to the time of day
- ✓ Receive calls on landlines
- ✓ Receive calls on mobiles
- ✓ Hassle free relocation - no reprinting stationery
- ✓ Emergency diversion - quickly and easily reroute your calls should your phone lines have a fault

Promote just one number Australia wide.

Your business should have just one number like it has just one website address. Never changing, portable, easy to remember, for you, your team and your customers.

Route your calls to suit your business.

Even without a PABX phone system, a 13, 1300 or 1800 number allows you to route calls according to the rules you set. Set them up according to the state the calls come from, the time of day they're made and more. It's your choice.

Choose where to receive your calls.

Choose to receive calls according to your rules: To a landline during the day or maybe to a mobile at night. You promote one number and you decide how and where to receive the calls.

13
1300
1800

What's the Difference?

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13 Number	EASY TO REMEMBER 6 digit number but has Government charges associated.
1300 Number	FLAT RATE for the caller with the business paying a per minute rate.
1800 Number	FREE CALLS for the caller with the business paying a per minute rate.

Choose Your Plan

Monthly Access	Local Calls	National to Fixed	Mobile to Fixed	National to Mobile	Mobile to Mobile
\$15	8c per min	12c per min 5c connection	18c per min 5c connection	38c per min 5c connection	38c per min 5c connection
	1st 15 mins FREE for 13/1300 Numbers				

All prices above are quoted Inc GST

Got any Questions?

 **1300 769 643**

 **sales@yourlocaltelecom.com**

 **www.yourlocaltelecom.com**

YLT Your Local Telecom

Why Choose Us?



We supply the best networks, backed up with our unbeatable personalised service, delivered without any contracts while supporting your local community.



One Bill

We're a full service telecommunications provider meaning we can provide all your communications on one single bill. So that's one simple payment per month and one company to deal with. Just makes life simple.



Direct Contact

When you're with us you'll have our direct contact details so if you've got a question you know who to come to. It's the kind of personal service the big telcos just can't offer. Their loss, your gain.



No Minimum Term Contracts

We back our level of service with our no minimum term contract guarantee. This gives you the flexibility to change between different plans and services at any time without any fees as well as giving you the comfort that you can switch service providers at any time without early termination fees.



A Communications Partner

We believe in being a valued partner to our clients by offering honest and straightforward advice. We don't make the sale and run, we're here to stay, and we're here to do whatever we need to keep you happy.



Supporting your Local Community

Support a local community organisation of your choice by taking advantage of our unique community program whereby we will donate 2% of your total spend to the club or organisation of your choice. We already sponsor many sporting clubs through our community program and are always looking to sponsor many more!

Things You Should Know

1. All prices are inclusive of GST. 2. Government Levy is applicable to all 6-digit 13 numbers which incur a charge per month as per the Telecommunications (numbering charges) Act 1997, please refer to www.ACMA.gov.au for further information. 3. If you are porting your 13, 1300 or 1800 number to us, the porting of your service number will be conducted in accordance with the INMS business rules. 4. All porting is subject to the terms and conditions of the Agreement, you may port your service number if that service number is declared portable under the porting requirements legislation, administered by the applicable Regulator, and no exemption from such obligation has been granted. 5. If the service has been cancelled and you request us to reconnect, you are not guaranteed you will receive the same number. If you have acquired a number via an Auction site, you undertake to make sure that the Australian Communications and Media Authority Register, correctly reflects the details of your application. If there is any discrepancy, we may not be able to provide you a service on your auction number. 6. In using the service, you must comply with any rules imposed by any 3rd party, whose content network or services you access using the service or whose network your data traverses.

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